



Cancellation Policy

Cancellation Policy & Cancellation Form:

Consumers are entitled to a right of revocation according to the following provisions, whereby a consumer is any natural person who concludes a legal transaction for purposes that can predominantly be attributed neither to his commercial nor to his independent professional activity:

A. Cancellation Policy:

Right of withdrawal

You have the right to revoke this contract within fourteen days without giving any reason. The revocation period is fourteen days from the day on which you, or a third party named by you, who is not the carrier, have taken or has taken possession of the last goods.

To exercise your right of withdrawal, you must inform us (Lübke Dachrinnentechnik, Hachener Str. 56, 59846 Sundern, Germany, Tel.: 02935-6199590, e-mail: info@luebkedachrinnentechnik.com) by means of a clear declaration (e.g. a letter or e-mail sent by post) of your decision to withdraw from this contract. You can use the attached sample withdrawal form for this purpose, which is, however, not mandatory.

To comply with the withdrawal period, it is sufficient that you send the notice of exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the revocation

If you revoke this contract, we shall reimburse you all payments we have received from you, except for the delivery costs/shipping costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees because of this repayment. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us without undue delay and in any case no later than within fourteen days from the day on which you notify us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You shall bear the direct costs of returning the goods.

You will only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for testing the condition, properties and functioning of the goods.

General notes

1) Please avoid damage and contamination of the goods. Please return the goods to us in the original packaging with all accessories and with all packaging components. If necessary, use a protective outer packaging. If you no longer have the original packaging, please provide adequate protection against transport damage with suitable packaging.

2) Please do not return the goods to us freight collect.

3) Please note that the aforementioned items 1-2 are not a prerequisite for the effective exercise of the right of withdrawal.

Status November 2020

B. Withdrawal form:

**If you wish to revoke the contract,
please fill out this form and send it back.**

To
Lübke gutter technology
Hachener Str. 56
59846 Sundern
Germany
E-mail: info@luebke-dachrinnentechnik.com

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods:

Ordered on (*) _____ / received on (*) _____

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only in case of paper communication)

Date

(*) Delete where not applicable